

Meeting Title	Customer Engagement Group (CEG) Session 1 Day 1– Notes of the meeting
Date / Time / Location	18 th September 2019 14:00 – 17:00 SSE, No. 1 Forbury Place, 43 The Forbury, Reading RG1 2DQ

Attendees CEG Panel;	
Tracey Matthews (TM)	CEG Chair
Caroline Farquhar (CF)	CEG Member
Tamar Bourne (TB)	CEG Member
Christopher Watts (CW)	CEG Member
Barbara Atterson (BA)	CEG Member
Ian Pashley (IP)	CEG Member
Gareth Spinner (GS)	CEG Member
Maxine Frerk (MF)	CEG Member
Apologies	
Helen Fleming (HF)	CEG Member
Attendees to CEG Panel;	
Shirley Robertson (SR)	Project Manager (SSEN)
Andrew Roper (AR)	Distribution System Operations Director (SSEN)
Peter Williams (PW)	Head of System Planning (SSEN)
Michelle Flockton (MF)	Assistant Project Manager (SSE)
Graeme Keddie (GK)	Head of Corporate Affairs – Networks (SSEN)
Stuart Hogarth (SH)	Distribution Operations Director – SEPD (SSEN)

Agenda	
2pm – 5pm	
Welcome, Safety Moment and SSEN Purpose	Shirley Robertson
Introductions	All Customer Engagement Group members
CEG Function and Role <ul style="list-style-type: none"> • Why we are recruiting the CEG panel • Timelines • How the energy system is changing (decarbonisation, digitisation & decentralisation) • Enhanced engagement model 	Shirley Robertson
SSEN in the Group <ul style="list-style-type: none"> • SSE’s vision, purpose and strategy in a low carbon world 	Graeme Keddie

<ul style="list-style-type: none"> • Sustainability Goals • SSEN's new operating model and benefits of this • Headwinds/Tailwinds (Threats/Opportunities) 	
<p>SSEN a brief history</p> <ul style="list-style-type: none"> • Background on Networks Distribution • Our licence areas, North and South • Other DNO's and TO's across the UK • Different Directorates and their accountabilities within Networks • SSEN Assets including subsea cables • How we approach stakeholder engagement 	Stuart Hogarth
<p>SSEN requirements of the future</p> <ul style="list-style-type: none"> • Strategy exercise • Evolving energy systems • The impact of decarbonisation and the UK's Net Zero Carbon Commitment • Steps to take to get to DSO • Our readiness for carbon tech • GIS • Project LEO 	Andrew Roper
Close	-