

<b>Meeting Title</b>	<b>Customer Engagement Group (CEG) Session 5 Day 1 – Notes of the meeting</b>
<b>Date / Time / Location</b>	5 <sup>th</sup> May 2020 – 10am – Skype Meeting

<b>Attendees CEG Panel;</b>	
Tracey Matthew (TM)	CEG Chair
Tamar Bourne (TB)	CEG Member
Helen Fleming (HF)	CEG Member
Maxine Frerk (MF)	CEG Member
David Coan (DC)	CEG Member
Geoff Aitkenhead (GA)	CEG Member
Christopher Watts (CW)	CEG Member
Gareth Spinner (GS)	CEG Member
Ian Pashley (IP)	CEG Member
Andrew McMunnigall (AMc)	CEG Member
Lauren Snoxell (LS)	CEG Member
Amber Parker (AP)	CEG Secretary
<b>Attendees to CEG Panel;</b>	
Shirley Robertson (SR)	ED2 Sustainability Strategy and CEG Lead
Andrew Roper (AR)	ED2 Director
Trung Tran (TT)	ED2 Network Strategy Lead
Steve Atkins (SA)	DSO Strategy Manager
Peter Williams (PW)	Head of Business and Network Strategy, ED2

<b>Agenda</b>	
9.30am – 10.00am	
Time to join Skype	Amber Parker
10.00am – 10.05am	
Safety Moment <ul style="list-style-type: none"> <li>• BBQ Safety</li> </ul>	Shirley Robertson
10.05am – 10.40am	
Meeting Governance <ul style="list-style-type: none"> <li>• Welcome to new CEG Member Lauren Snoxell</li> <li>• Previous Minutes Acceptance</li> <li>• Challenge Log</li> <li>• Subgroups – will be revisited tomorrow</li> <li>• Terms of Reference</li> <li>• Ways of Working</li> </ul>	Tracey Matthews
<b>10.40am – 10.50am</b>	<b>Comfort Break</b>
10.50am – 11.00am	
Business Plan Strategy, Feedback Response <ul style="list-style-type: none"> <li>• Building a Transparent Business Plan</li> <li>• ED2 Plan Architecture</li> <li>• Draft: CEG Submission Cover</li> </ul>	Andrew Roper
11.00am – 11.45am	
Our Approach to Whole System	Trung Tran

<ul style="list-style-type: none"> <li>• Understanding Whole System</li> <li>• Whole System Stakeholder Engagement in RIIO-2</li> <li>• Whole System Action Plan for ED2</li> </ul>	
11.45am – 1.00pm	
<p>Our Future Energy Scenarios</p> <ul style="list-style-type: none"> <li>• National Grid Future Energy Scenarios</li> <li>• Distribution Future Energy Scenarios</li> <li>• Stakeholder Engagement</li> <li>• High Granularity Study</li> <li>• Summary</li> </ul>	Steve Atkins
<b>1.00pm – 1.30pm</b>	<b>Lunch</b>
1.30pm – 2.30pm	
<p>National and Regional Planning</p> <ul style="list-style-type: none"> <li>• Future Energy Scenarios (FES)</li> <li>• The Common Energy Scenario RIIO2</li> <li>• National Top-Down versus Local Bottom-Up</li> <li>• ED2 Submissions</li> </ul>	
<b>2.30pm – 2.45pm</b>	<b>Coffee</b>
2.45pm – 4.00pm	
<p>Local Network Plans – Initial Feedback and Results</p> <ul style="list-style-type: none"> <li>• Local Network Plans</li> <li>• Initial Stakeholder Feedback</li> <li>• Stakeholder Engagement Process</li> <li>• Consulting on our Plan</li> <li>• DFES Examples</li> </ul>	Trung Tran, Peter Williams
4.00pm – 5.00pm	
<p>CEG Time</p> <ul style="list-style-type: none"> <li>• Questions and Challenges</li> <li>• AOB</li> <li>• Close.</li> </ul>	CEG